



Office of the
Chief Executive Officer

Dear Chiricahua Patients & Residents of Cochise County

I wanted to share with you, our patients and communities, that Chiricahua is prepared to care for any person in need of primary health care in the coming weeks and months during the Coronavirus Covid-19 pandemic. Specifically:

1) Chiricahua now has deployed an extensive 'Tele-Health' program. This is to protect both patients and staff as much as possible from transmission of Covid-19. Many patient concerns (i.e. medication follow-ups, laboratory follow-ups, chronic disease management, nutrition and counseling, and many others) can be handled by the same dedicated provider staff who are usually available in person, but now via a video appointment from the comfort and safety of your home. Tele-Health services include:

- Adult Medical
- Pediatrics
- Behavioral Health/Counseling
- Nutritional Counseling
- Emergency Dental Triage

Setting up a tele-health visit is simple to do. **To make a telehealth appointment, simply call 520.459.3011 or text 520.678.7356.** We will take care of the rest!

2) Chiricahua clinical sites are open and prepared to serve you should you or your loved one need to be seen in person. Services include:

- Adult Medical – mostly acute care at Benson, Bisbee, Douglas, Sierra Vista and Willcox area locations
- Pediatric Medical – acute care, as well as well child visits/follow-up for children four years and younger in areas designated for preventive care only (small children still need their developmental screenings and vaccines) at Benson, Bisbee, Douglas, Sierra Vista and Willcox area locations
- Emergency Dental—at Sierra Vista and Douglas locations
- Pharmacy – All are fully operational, including drive through, curve side pick-up and some home delivery

Importantly, I would like to emphasize that Chiricahua fully supports the local, state and national efforts to encourage 'social distancing', practicing excellent hand hygiene, cleaning and disinfecting your home/office frequently and to stay home if you are sick. Do exercise and eat

Jonathan Melk, M.D. Chief Executive Officer & Chief Medical Officer of CCHCI
Jmelk@cchci.org • 1205 F Avenue Douglas, AZ 85607 • 520-364-1429



CHIRICAHUA

COMMUNITY HEALTH CENTERS, INC.

HEALTH FOR ALL

Office of the
Chief Executive Officer

healthy, take your prescribed medications, and certainly engage with your healthcare provider via tele-health as often as needed. As an organization, we are also doing all that we can to slow the spread of Covid-19, and strongly encourage you to do the same.

Lastly, I would like to remind our communities that Chiricahua does not turn away any person regardless of ability to pay or insurance status.

I sincerely wish health and safety for you and your family during this time. Please do reach out if you are in need of any assistance. As always, we will do our very best to help you achieve optimal health.

Jonathan Melk MD

CEO, Chiricahua Community Health Centers, Inc.